TENKER

DIGITAL PHOTO FRAME

QUICK USER GUIDE

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NOTE

1. Compatible with USB 2.0 and partially compatible with USB 3.0
2. Supports 720p and partially supports 1080p video files
3. Remove the top layer screen protector before use

DIGITAL PHOTO FRAME MANUAL

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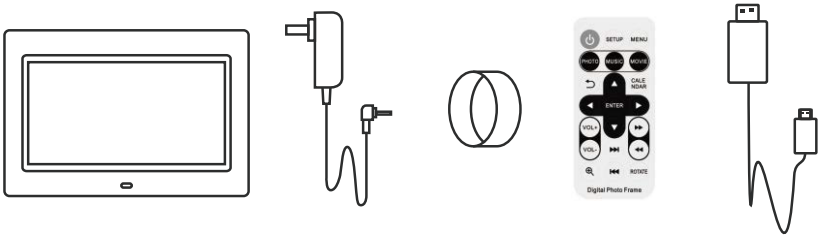
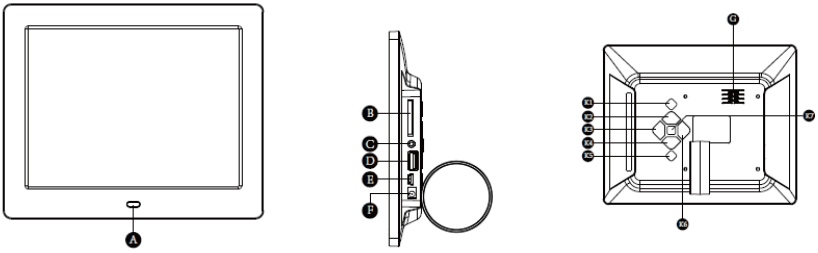
1 Use and Instructions

1.1 Parts Instruction



Digital photo frame	Adapter	Bracket	Remote control	usb cable

1.2 Buttons and Ports Introduction

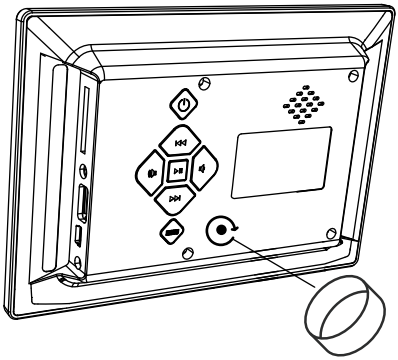


- Ⓐ- Remote sensor
- Ⓑ- Card
- Ⓒ- 3.5mm headphone output port
- Ⓓ- USB 2.0 port
- Ⓔ- Mini USB 2.0 port
- Ⓕ- DC power input port

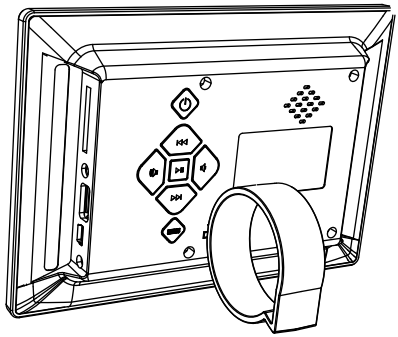
- Ⓚ1 -Power
- Ⓚ2 -Forward
- Ⓚ3 -Volume+ (right)
- Ⓚ4 -Next (down)
- Ⓚ5 -Return
- Ⓚ6 -Volume- (Left)
- Ⓚ7 -Play/Pause (confirm)

Note: Only use the original power adapter. Using different types of power adapter may cause damage to the digital photo frame.

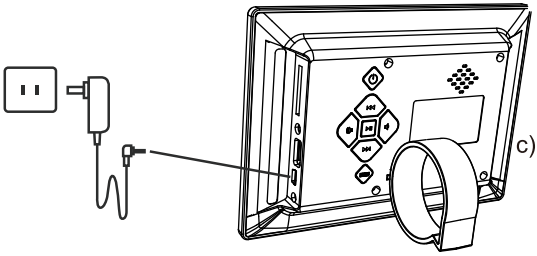
1.3 Installation



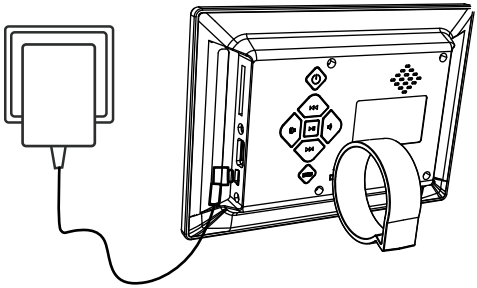
a) Insert the bracket into the product on the back



b) Rotate 45° degrees to finish the installation.



c) Connect power adapter to the product.

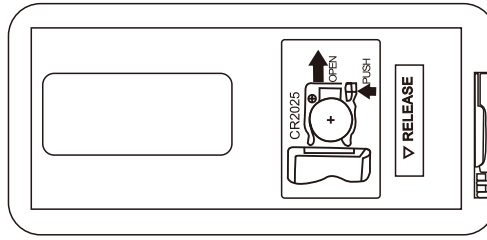


d) Connect the DC power adapter to power socket.
The product will be turned on automatically after the installation is complete.

1.4 Remote control key definition

	Power switch	SETUP	SETUP
MENU	MENU	PHOTO	Play photo
MUSIC	Play music	MOVIE	Play video
	Exit: Return to previous menu		Up: Move the cursor up
CALE NDAR	CALENDAR		Left: Move the cursor left
ENTER	Confirm/Pause		Right: Move the cursor right
	Zoom		Down: Move the cursor down
VOL+	Increase volume		Play the previous music/ video, or long press to enlarge image
	Rewind music or video	VOL-	Decrease volume
	Plays next music or video or long press to rotate photos		Fast forward music or video
ROTATE	ROTATE		

Remark: Below is how to replace the battery, you can easily buy these batteries online. Just search for the model No. CR2025



2 Product Introduction

2.1 Product Features

- Supports JPEG/music file/video/audio ;
- System parameters can be set ;
- Supports a variety of cards including EMMC/MMC/SDHC cards, U-disks, MP3 and other USB devices (up to 32GB);
- Built-in calendar and clock;
- Picture video break-point memory function.

2.2 Product Technical Parameters

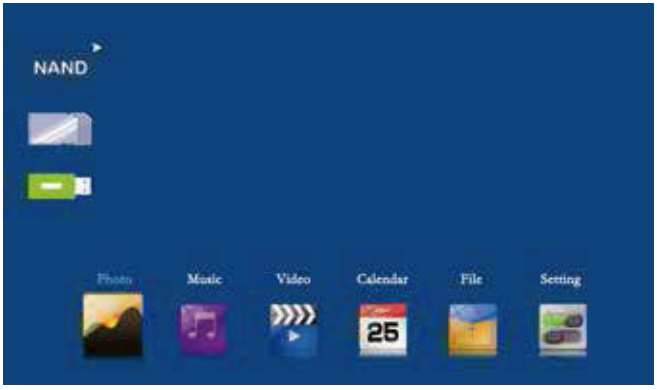
Working temperature	-10~50°C
AC input	~110-240V 60/50Hz
Maximum power	less than 10W
DC output	5V/1.5A

3 Getting Started

3.1 Main Menu

Once powered on, the main menu will appear after a few seconds. If an EMMC card or USB flash drive is plugged in, the slide will automatically start playing its picture.

You can return to the main menu by pressing MENU button.



►Menu View content from your inserted storage devices
►Calendar View photos within a calendar
►Setup Configure the settings for your Digital Frame
►Enter To select an option
►Photo Play photo (Note: To achieve the best viewing, you can convert photos to original ratio view.)
►Music Play music
►Movie Play movie
►Rotate Rotate photo

3.2 Media Playing

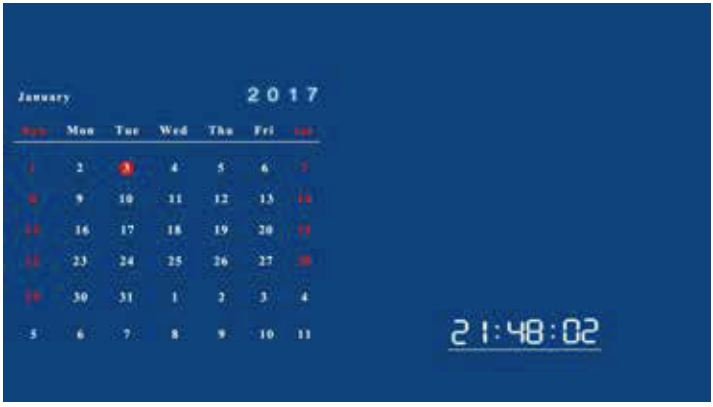
Insert a SD Card or USB Stick into the side of your Digital Frame. Once the frame successfully reads your media device, it will play your photos immediately.

You can select the media you want to play from the menu or press the button on remote directly. (No content will be played if no card inserted.)

Play all photos	All JPEG photos will be played
Play all videos	All videos will be played
Play all media	All photos and videos will be played
Browse	Search for photos and videos you want to play

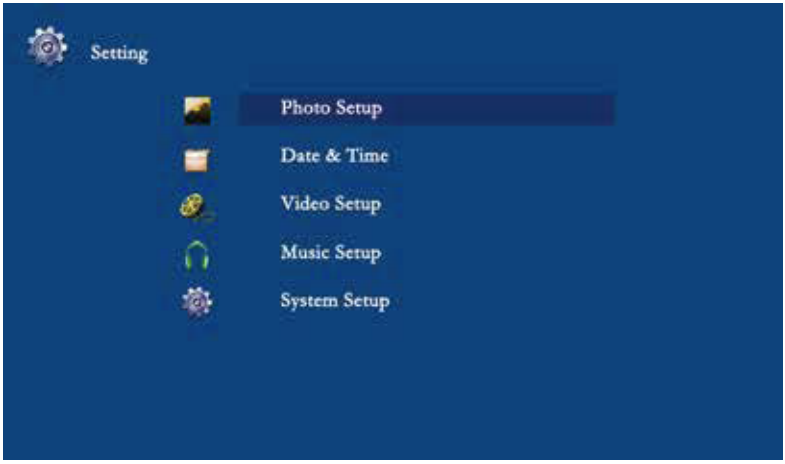
3.3 Calendar

To view the calendar, select the Calendar icon from the main menu. You can set up the data and time in setting menu, then the information displayed will be correct.



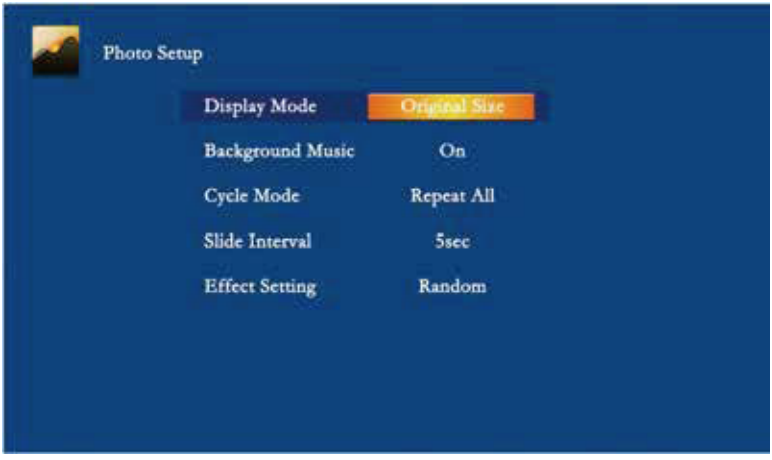
4 Settings Menu

Enter settings and wait for the main menu to appear. The screen displays all setting option icons. You will see the below settings information.



4.1 Picture settings

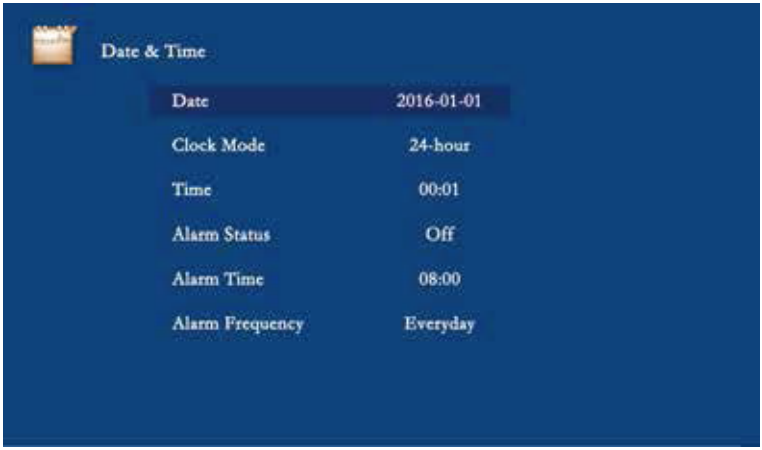
In the setting page, press “up” or “down” to choose setup items and “left” or “right” to choose options.



ITEM	OPTION
Display Mode	Original Size/Full Screen
Background Music	On / Off
Cycle Mode	Repeat All/Sequence/Random
Slide Interval	5 secs / 15 secs / 30 secs / 1 min / 15 mins
Effects Setting	Off / Snake / Partition / Erase / Louver / Random line / Grid / Cross / Spiral Rectangle / Random

4.2 Date and Time

To set up date and time, press “ENTER” button to enter setting and “Exit” button to finish.



ITEM	OPTION
Date	YYYY/MM/DD
Clock Mode	24-hour/12-hour
Time	HH:MM
Alarm Status	On / Off
Alarm Time	HH:MM
Alarm Frequency	Everyday / Once / Mon. to Fri. / Weekend

4.3 Video settings

Press “up” or “down” to choose setup items and “left” or “right” to choose options.

ITEM	OPTION
Cycle Mode	Repeat All / Sequences / Repeat One
Display Mode	Full Screen / Original Size / Scale

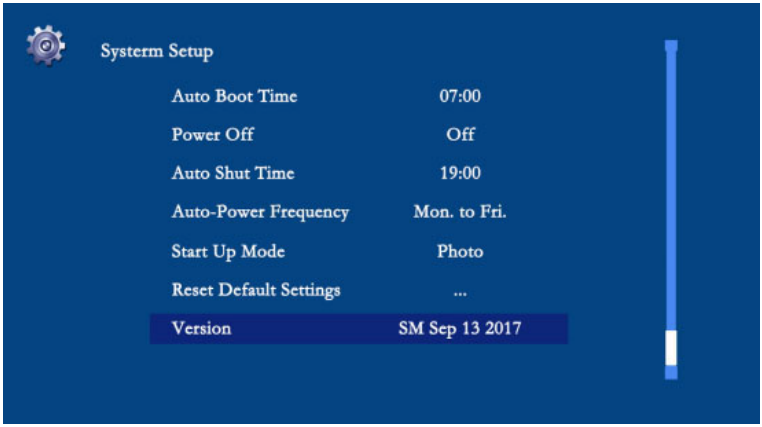
4.4 Music settings

Press “up” or “down” to choose setup items and “left” or “right” to choose options.

ITEM	OPTION
Cycle Mode	Repeat All / Sequences / Repeat One
Display Mode	Spectrum / Lyric

4.5 System settings

In the setting page, press “up” or “down” to choose setup items and “left” or “right” to choose options.



ITEM	OPTION
Language	English / French / German / Italian / Spanish / Portuguese / Dutch / Polish
Brightness	-10~10
Contrast	-10~10
Saturation	-10~10
Saturation	-10~10
Power On	On / Off
Auto Boot Time	HH:MM
Power Off	On / Off
Auto Shut Time	HH:MM
Auto Power Frequency	Mon. To Fri./Weekend/Everyday/Once
Start Up Mode	Video / Calendar / Main Menu / Photo / Music
Reset	When selected, you can return to the factory settings
Version	Display the software version information of the firmware

5. Compliant music and video formats supported

Support photos	Format	JPEG 10000*10000 JPG 10000*10000 BMP:10000*10000	
Support video	Video format	AVI MOV MP4 3GP,MPG VOB MKV	
	Video format	MPEG 1/2	DAT: Maximum 640*480-4500kbps
			MPG: Maximum 720*576-8500kbps
			VOB(DVD-5):Maximum 720*576-8500kbps
			VOB(DVD-9):Maximum 720*576-8500kbps
		MPEG	AVI: Maximum 640*480 -8500kbps
		H.264	AVI: Maximum 1280*720 25fps 10MBps
		MPEG4-HD	MPG: Maximum 1280*720 25fps 20MBps
			TS: Maximum 1280*720 25fps 20MBps
			M2TS: Maximum 1280*720 25fps 20MBps
		H.264	AVI: Maximum 1280*720 25fps 10MBps
			MP4I: Maximum 1280*720 25fps 10MBps
		MPEG4-HD	AVI: DIVX: Maximum 1280*720-10MBps; XVID: Maximum 1280*720-10MBps
			MPEG4(MP4) Maximum 1280*720 25MBps-10MBps
			MOV Maximum 1280*720-25MBps-10MBps
Support Music	Audio decoding format	MP3, MPEG, AAC, WMA, OGG, APE, WAV	
	Maximum resolution	MP3 (44.1KHZ sampling rate, bit rate 32K-320 kbps)	
Storage devices	Memory card	Support for USB disks, SD cards, SDHC (Max. 32G)	

6. Troubleshooting

Q: **Why can't my Digital Frame turn on?**

If you suspect that the power adapter is not working, contact us at service@dbpower.co.uk and we will send you a new one.

Q: **The slide show sometimes freezes on a certain Photo or Video.**

Occasionally the frame gets stuck on a photo or video. First of all, make sure you are playing compatible files only. The photo or video might have been edited or saved in a manner which is not fully compatible with the frame's processor. You might need to optimize your content for smooth slides show playback.

Q: **Why are some of my Photos the wrong way round?**

Some photos are not appearing in the correct orientation.The usual reason for this is that the original files as taken on the camera are this way inclined. Check them on the capturing device again to see if this is the case. If they were rotated on something like Windows Explorer, they will not have actually saved in the new orientation for the Digital Photo Frame to recognize this.

Q: **Why my USB flash drive or SD / SDHC card cannot be read?**

Check if the USB flash drive or SD / SDHC card is inserted correctly Notches should be face down. Do not force the memory Card in. The maximum capacity of USB flash drive or SD / SDHC card should not exceed 32GB.

Q: **Why is my Remote Control not working properly?**

If the Remote Control is new, firstly make sure you have removed the plastic tab from between the battery and the tray. Now make sure you are pointing the Remote Control towards the Remote Sensor and you are pressing the buttons slowly. If you suspect the battery is flat, you will need to replace it with a CR2025 lithium button-cell battery. If you suspect that the Remote Control is not working at all, please email us and we will send you a new one.

7. Warranty

Our company provides customers with a warranty of 12 MONTHS from the date of purchase.

If you experience any problems not covered by the FAQ, please don't hesitate to email us at support@tenker.co .We offer professional solutions to your issues or a direct replacement / refund without delay.

8. Safety

8.1 Notes of Importance

- ► Never remove a Memory Card or USB Flash Drive from a Digital Photo Frame whilst any media is playing or being deleted.
- ► Always keep a back up of your photos!
- ► Your warranty does not cover damage caused by incorrect use of memory devices.

8.2 Important Safety Information

Always follow the basic safety precautions when using your TENKER Digital Frame This Will reduce the risk of fire, electric shock, product damage and personal Injury.

- ► Do not block ventilation openings. Slots and openings on the Digital Frame are provided for ventilation. The openings should never be blocked by placing your Digital Frame on a cushion, sofa or other similar surface.
- ► Keep the Digital Frame away from direct sunlight and heat sources such as radiators or stoves.
- ► Never place heavy or sharp objects on the LCD panel or Digital Frame.
- ► Do not place the Digital Frame on an unstable cart, stand, tripod, bracket or table. Only use the AC adapter included with the Digital Frame. Using any other adapter will void your warranty.

► Protect the power cord from being walked on or pinched particularly at plugs, receptacles and the point where the cord attaches to the Digital Frame.

8.3 WARNING

⚠ To reduce the risk of electric shock, do not remove the cover or back of the unit. There are no user-serviceable parts inside. Please refer servicing to qualified personnel.

⚠ To prevent fire or electric shock hazard, do not expose the Digital Frame to rain, moisture or water(dripping or splashing).

⚠ Objects filled with liquids, such as vases, should not be placed near the Digital Frame.

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1-855-558-8666(24 Hours Mon-Fri)