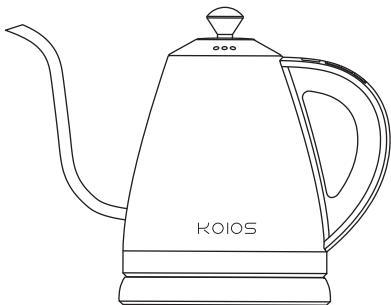


# KOIOS

ELECTRIC GOOSENECK KETTLE-KE5100

## USER MANUAL



**Spoil Your Home with KOIOS**

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## **ACTIVATE YOUR 12 MONTH WARRANTY & EXCLUSIVE GIFT**

Register within 2 weeks after receiving your new product.

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**CUSTOMER SERVICE**

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**NOTE**

1. Be careful of HOT water and STEAM to prevent burns.
2. DO NOT allow the base and plug to get WET.
3. To INCREASE service life, USE white vinegar to CLEAN limescale.

## A Big Thank You

We're thrilled that you have chosen to purchase the Electric Gooseneck Kettle. At KOIOS, we're committed to providing you with products that enhance your daily life. We also aim to give our customers excellent support. Should you have any questions or feedback about your new product, simply get in touch with our customer support team at 1-855-558-8777, or by email at [support@mykoios.com](mailto:support@mykoios.com).

Enjoy your new product!



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## **INTRODUCTION**

Thank you for purchasing the KOIOS KE5100 Electric Gooseneck Kettle. Please read the instruction manual carefully and keep it in a safe place for future reference. If you need any assistance, please contact customer support by email at [support@mykoios.com](mailto:support@mykoios.com).

## **PACKAGE CONTENTS**

1. Electric Kettle
2. Base
3. Instruction manual

## **WARRANTY & CUSTOMER SUPPORT**

For questions, assistance, support, or warranty claims, please contact us at the address below that corresponds with your region. Please include your Amazon order number and product model number.

**Customer Service Email: [support@mykoios.com](mailto:support@mykoios.com)**

Please note: KOIOS can only provide after-sales service for products purchased directly from our shop. If you have purchased from a different seller, please contact them directly for service or warranty issues.



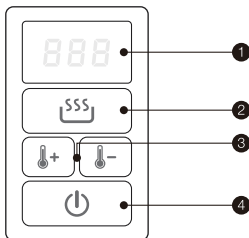
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## PRODUCT SPECIFICATION

Model	KE5100
Rated voltage (V)	120V 60HZ
Rated power	1000W
Heating time (212°F / 100°C)	4 - 6 minutes
Min volume (L) - Max volume (L)	0.5 - 1.2
Noise (1.0 distance)	≅ 60db
Product dimensions	11.53 x 6.22 x 8.11 inches
Material	304 Stainless Steel
Display	LED





## PRODUCT DESCRIPTION





### 1. LED screen:



This constantly shows the temperature of the water.



### 2. Keep warm function:

Firstly, press the switch button , then after the switch button  becomes red, press the insulation button . When the keep warm function is activated, the insulation button  is blue. The function will last about one hour.


### 3. +/- button:



When powered on, you can switch the temperature between Fahrenheit and Celsius by pressing the  button and the  button at the same time for 5 seconds.

 button: By pressing the  button, the temperature will increase by every 2 degrees Fahrenheit, or by every 1 degree Celsius.


 button: By pressing the  button, the temperature will decrease by every 2 degrees Fahrenheit, or by every 1 degree Celsius.

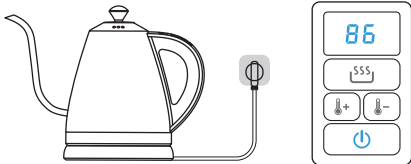
#### **4. On-off button:**

After putting the kettle on the base when it's connected to power, all of the buttons and the screen will be activated and a beep sound will be produced by the kettle. When pressing the ON/OFF button  , the button will light up red and the kettle is heating the water. If you want to interrupt the heating process, switch off or remove the kettle from the base.

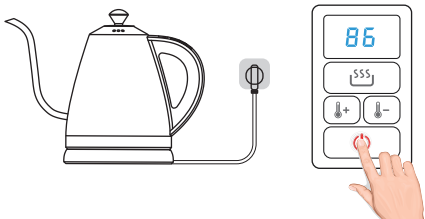
When connected to power, the ON/OFF button  will be blue. When the ON/OFF button  is red, the other buttons can be used to adjust functions.

## TIPS FOR BOILING

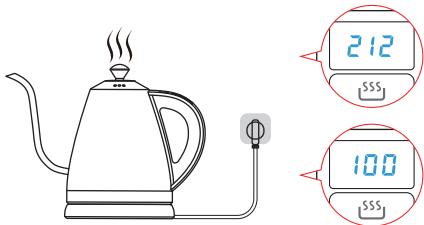
1. Connect the kettle to a power source, fill it with water, then put the kettle onto the base. Full capacity is 1.2 liters, but we recommend you only fill to around 1L to avoid over-spilling. After you power up the kettle, the kettle will make a beep and the on/off button  will light up blue if it's connected.



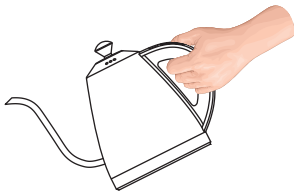
2. Then just press the ON/OFF button  to start. The kettle will start boiling the water.





3. It needs 4 to 6 minutes to finish boiling. 212°F or 100°C is displayed on the screen and the kettle will make a beep when boiled.

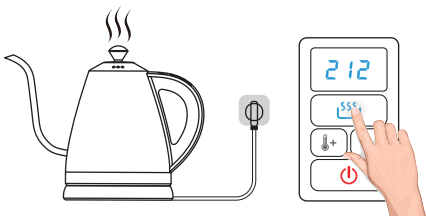



4. The electric kettle is a single layer design, the outside of the kettle will get extremely hot when boiling water. Don't touch the stainless steel of the kettle and only pick up by the insulated handle.

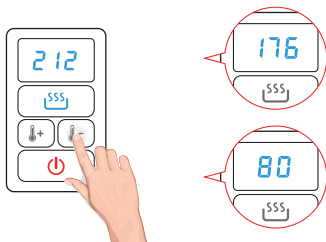


## KEEP WARM FUNCTION TIPS

1. When the ON/OFF button  shows in red, press the insulation button 

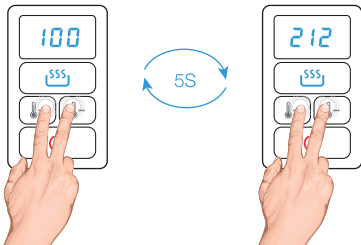


2. When the kettle is switched on, the water will be heated to 212 degrees Fahrenheit / 100 degrees Celsius. If you need a lower water temperature, to say 176 degrees Fahrenheit / 80 degrees Celsius, press the - button constantly until it reaches the desired temperature.



## TEMPERATURE CELSIUS/FAHRENHEIT SWITCH

When powered on, press the 🌡️+ and 🌡️- button at the same time for 5 seconds to switch Celsius into Fahrenheit.



## SAFETY INSTRUCTIONS

- ❶ Before using this kettle please read the instruction manual carefully.
- ❷ Always remove the plug from the socket whenever the device is not in use. Pull on the plug, not on the cable.
- ❸ Test the electrical kettle and cable regularly for damage. If there is any damage, please do not use it.
- ❹ If the supply cord is damaged, it must be replaced by the manufacturer or service agent or a similarly qualified person in order to avoid a hazard.
- ❺ Do not repair the device by yourself, but rather consult an authorized expert.
- ❻ Keep the electrical kettle and the cable away from heat, direct sunlight, moisture, sharp edges and such like.
- ❼ Only use original accessories.
- ❽ If the kettle is overfilled when boiling, water may be ejected from it.
- ❾ Do not use the electrical kettle outdoors.
- ❿ Never place the electrical kettle in water or other liquid, or allow it to come into contact with such. Do not use the electrical kettle with wet hands.
- ⓫ Should the electrical kettle become moist or wet, remove the mains plug from the socket immediately.
- ⓬ Supervision by adults is important if the product is being used by children. It is better to keep it away from children as far as possible.
- ⓭ Take care that the cable does not hang down and that it is not in a place that a child can pull on it.
- ⓮ Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised.
- ⓯ Keep the appliance and its cord out of reach of children less than 8 years old.



## FREQUENTLY ASKED QUESTIONS

### **When using the kettle, does it produce noise?**

The water boiling and kettle switch sounds are normal. The sound decibel is within the industry range.

### **Are small yellow spots on the bottom of the kettle normal or not?**

The kettle is ETL and FDA certified. It's made of high-grade stainless steel and BPA-free. There are two reasons to yellow spots:

1. Water quality, different zones have different water quality. You could use descaling powder and water to deal with this issue.
2. It may be the welding has lead to this issue, but it does not affect usage and can be used safely.

## CLEANING AND MAINTENANCE

### **Cleaning a new kettle**

Fill the kettle full of water, boil, and repeat this two or three times.

Fill the kettle full of water, add three tablespoons of citric acid, boil and then drain and rinse.

Alternatively, add half of a bowl of coke (the acidic substance) as an alternative to citric acid.

**Outside:** For cleaning the outside of the kettle simply wipe the outside with cloth.

**Inside:** For cleaning the inside of the kettle, throw a chopped lemon into the kettle and fill it with water, put it aside for one night. The kettle will look new the next day and also have a lemon fragrance when boiling water.

You can also put citric acid in the kettle, add water to boil, keep it in the kettle for 6 hours then rinse it out! Do it at night when you don't need to use it and rinse in the morning.

## **AFTER-SALES SERVICE**

1. Proof of purchase from the retailer or dealer is required to enjoy warranty services:

A 12-month warranty for the main unit is supplied and starts from day of purchase as stated on the receipt or invoice.

2. The following circumstances are not covered by the free warranty service. In this instance, we can provide paid product service.

Warranty is exceeded or invalid.

① The product was damaged in transport or storage by the user, or damaged by the user's failure to operate it according to the requirements of the instructions.

② Self-dismantling or repairing the product at an unauthorized service point without the permission of the factory.

③ Cannot provide an effective proof of purchase.

④ If the product has exceeded the stated performance period, the company will no longer provide relevant repairs services. Refer to your relevant national waste disposal of household appliances policies to deal with discarding the item.

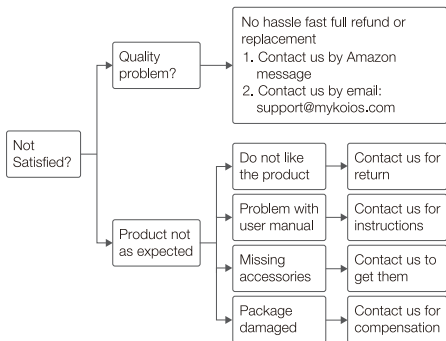
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference; (2) this device must accept any interference received, including interference that may cause undesired operation.

Dear customer,

Thank you for purchasing a KOIOS product. Please keep this card for warranty purposes.

Every KOIOS product has a 1 year warranty.

You can contact customer service at support@mykoios.com



What you'll get for contacting us at support@mykoios.com:

1. A reply within 12 working hours.
2. Professional technician support.

Contact us directly for any questions or more information.

We'll be more than happy to help solve any problem you have!



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